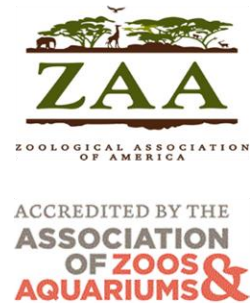


Andrew Bulakowski
Commissioner

Hubert J. Paluch, DVM
Zoo Director

Edward Runyon
Parks Director



Zoo Camp Cancellation/Refund Policy

Cancellation/Refund Policy:

Deposits and camp fees are non-refundable and non-transferable. Refunds of camp fees may only be made when written notice of cancellation and a request for refund is received 4 weeks prior to the registered camp start date.

Cancellations Due to Medical or Emergency Circumstances

In some cases, refunds may be granted after the cancellation and refund period for medical or emergencies circumstances only. A written notice of cancellation with an explanation of medical or emergency circumstances must be provided for a refund request to be considered. Additional documentation may be requested by the Cape May County Park and Zoo. Partial or full refunds for medical or emergency circumstances will be at the discretion of the Education Department after reviewing the request.

Inclement Weather

Some activities may be cancelled when weather conditions are unsuitable. Alternative activities will be provided. Camp sessions are held regardless of weather, but programs may be modified due to inclement weather. Refunds are not given when activities are cancelled due to inclement weather. In the event of a true weather emergency partial refunds may be issued.

Session or Program Age Level Cancellation

If a program is cancelled due to insufficient enrollment, every effort will be made to place campers in a similar program. If the Cape May County Park and Zoo cancels a program/camp session and is unable to place camper in a similar program a full refund will be issued.

Changes in Cancellation and Refund Procedures

The Cape May County Park and Zoo may make changes to cancellation and refund procedures when considering the health and safety of campers and staff. No refunds will be given for campers arriving late, leaving early, dismissed from camp, or unable to attend all or part of a session.