June 1, 2021

Dear Family Member, Friend, and/or POA,

The enclosed memo is to clarify where Crest Haven is regarding family and friend visitation. We are following the Department of Health and the CDC guidelines. We are happy to report that over 92% of our residents have been vaccinated and 68% of our employees have been vaccinated, at this time. We request that family and POAs that have refused to have their loved one vaccinated reconsider this as unvaccinated residents will have to remain in place donning masks and separating 6 feet from others in the dining room and all activities, at this time.

Please read the enclosed memo to all staff personnel regarding our policy on visitation. Our intention is to keep Covid-19 out of this facility. Please bring a mask and keep your distance when visiting our residents when you haven’t been vaccinated. Our staff will remain with masks when around those who haven’t been vaccinated. If you wish to get vaccinated, please let us know and our infection control nurse can arrange for either the J&J vaccine and/or the Moderna vaccine to be given right here at our facility.

We appreciate your cooperation in the above matter and hope to see you soon during your visits with your family and friends.

Respectfully,

Karen T. Stratoti, RN, BSN, LNHA
Administrator

Encs.
Memo: To All Staff  
Date: 5/25/21  
From: Karen Stratoti, RN, BSN, LNHA, Excellence in Caring, LLC  
RE: Mandatory Guidelines for the Provision of Services

On May 12th the NJ DOH put out the following guidelines for Provision of Services, visitation, Group activities and Testing. In an effort to support the psychological well-being of the residents in long-term care facilities, visitation, group activities, and the provision of services for residents after vaccinations in accordance with the CDC response to Covid 19 vaccination and CMS guidelines.

These accommodations prioritize the health, safety, and well-being of the residents of long-term care facilities. The NJDOH is preparing the revised directive concerning indoor visitation and requirements for provision of services in facilities after vaccination of residents and staff. Our infection Control Nurse must track those staff who have received the vaccines. So if you have gotten the vaccine on your own, please let her know.

I am trying to get both the Moderna and J&J vaccines from our public health department here by Thursday to administer the vaccine to staff and residents who wish to receive this vaccine. As a facility under the rules of the department of health and senior services, we are mandated to have all staff consider being vaccinated to protect their selves and their families. Over 92% of our residents are vaccinated but only 65% of our employees have been vaccinated. The DOH wants at least 75% of all employees to be vaccinated. So we will continue to ask our staff, “Are you vaccinated”.

We will continue to have compassionate care visits permitted for all residents, regardless of vaccination or COVID 19 Status. Compassionate care visits include more than just end-of-life situations. They are appropriate and should be permitted for residents who are grieving the loss of a friend or relative; for residents who need cueing and encouragement to eat or drink; for residents who are experiencing weight loss; and for residents who are emotionally distressed. This is not an all-inclusive list.

Outdoor visits are permitted and encouraged when practical for residents who are not COVID-19 positive and who are not in quarantine under transmission-based precautions.

Indoor visits are permitted at all times and for all residents, regardless of the resident’s vaccination status, EXCEPT during an outbreak in the facility.

1) **Unvaccinated or not fully vaccinated residents**: indoor visitation should be limited if the facility is in a region with a CALI score that is high or very high and less than 70% of the residents are fully vaccinated. We are NOT in this category. Over 92% of our residents are vaccinated at Crest Haven.

2) If a resident is in a single-person room, visitation may occur in their room.

3) Visits for residents who share a room should not be conducted in the residents’ room if avoidable;

4) If in-room visitation must occur (e.g., resident is unable to leave their room) an unvaccinated roommate should not be present during the visit. If neither resident is able to leave the room,
staff should attempt to enable in-room visitation while maintaining infection prevention and control practices, including physical distancing and masking.

5) If visitation is occurring in a designated area in the facility, staff can schedule visits so that multiple visits are not occurring simultaneously, to the extent possible. If simultaneous visits do occur, everyone in the designated area should wear well-fitting source control masks and physical distancing should be maintained between different visitation groups regardless of vaccination status.

Visitation when BOTH visitor and resident are fully vaccinated:

1. While alone in the resident’s room residents and their visitors may choose to have close contact (including touch) and to remove their facemasks.
2. While in the facility, visitors should wear facemasks and physically distance from healthcare personnel and other residents, and visitors that are not part of their group at all other times.

Visitation when EITHER the resident or any of their visitors are NOT fully vaccinated:

1. While in the facility, visitors should wear facemasks and physically distance from healthcare personnel and other residents, and visitors that are not part of their group at all other times.
2. While alone in the resident’s room or the designated visitation area, the safest approach is for everyone to maintain physical distancing and wear well-fitting facemasks to ensure the safety of the resident and visitors.

Activities in our Community

1. Residents who wish to participate in group activities that are fully vaccinated can choose to have close contact with others participating in the activity and/or without wearing a mask during the activity.
2. If unvaccinated residents are participating in the activity then all participants in the group activity MUST WEAR MASKS AND UNVACCINATED RESIDENTS SHOULD PHYSICALLY DISTANCE FROM OTHERS PARTICIPATING IN THE GROUP ACTIVITY.

Communal Dining

1. Fully vaccinated residents: May participate in communal dining without use of masks or physical distancing if all residents are considered fully vaccinated.
2. Unvaccinated residents: In conditions where unvaccinated residents are dining in a communal area (dining room), all residents MUST use masks when not eating and unvaccinated residents should continue to remain at least 6 feet from others who are in the designated communal dining area.

I want every employee to consider vaccination. It is our responsibility to make sure you have been offered this vaccine. Please contact the Infection Control Nurse with any questions. Staff needs to wear masks in hall ways. A list of those residents who have not received vaccines needs to be kept at the nurses station so that all staff know who is vaccinated on their shift.